

## **Student Fees Consultation**

In May 2022, we asked ākonga|students to take part in an online survey regarding fees for the next year. The UCOL Board considered this feedback when setting 2023 fees. 309 domestic ākonga and 7 international ākonga completed the survey. Here are the questions we asked and the key findings:

Do you support a domestic student tuition fee increase of the maximum allowed by the Government? This is expected to be 2.0% in 2023. (Domestic students only)

Yes - 36.01% No - 63.99%

Feedback supporting the fee increase generally focused on inflation and increased costs for UCOL, e.g. "I think it's fair because of inflation and everything going up. Services needs to be running". Students cited high costs of living, quality of education in relation to cost, and a desire for tertiary study to free as reasons they did not support a fee increase.

Do you support realigning the international student tuition fees for targeted programmes with the ITP Sector for 2023? (International students only)

Yes - 42.86% No - 57.14%

Do you support a zero increase in Compulsory Student Services Levy in 2022?

Yes - 83.28% No - 16.72%

The feedback was overall very positive about the services provided, e.g. "They are absolutely essential for the wellbeing of students. The support around these things from UCOL is phenomenal." Some students stated that they did not use these services and therefore did not believe they should have to pay to support their delivery.

Do you support an increase in compulsory course related costs by the lower amount of:

- the maximum allowed by the government (which we predict to be 2%)
- or the true cost of the item?

Yes - 52.68% No - 47.23%

There was some confusion about this question, with some students thinking it was referring to StudyLink's course related costs student loan payment, as opposed to the costs UCOL charges. The general feedback was that all course related costs should be kept to a minimum.

Do you support a zero increase in administration charges in 2023?

Yes- 89.62% No – 10.38%

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