

### Student Service Levy 2020 Survey Results

To consult with students on the Compulsory Student Services Levy (SSL), a survey was circulated to all students in 2020 to gather feedback about the following:

- If the students agreed with the services provided via the SSL;
- What areas the students think deserve more support through SSL;
- What areas the students think deserve less support through SSL;
- Any comments on how SSL has benefitted students specifically.

In total, 186 students completed the survey.

Out of the 186 students who completed the survey, 93% agreed with what the levy was spent on, 6% disagreed, and 1% remained neutral.

Our survey found that students felt that the following areas deserved more levy support:

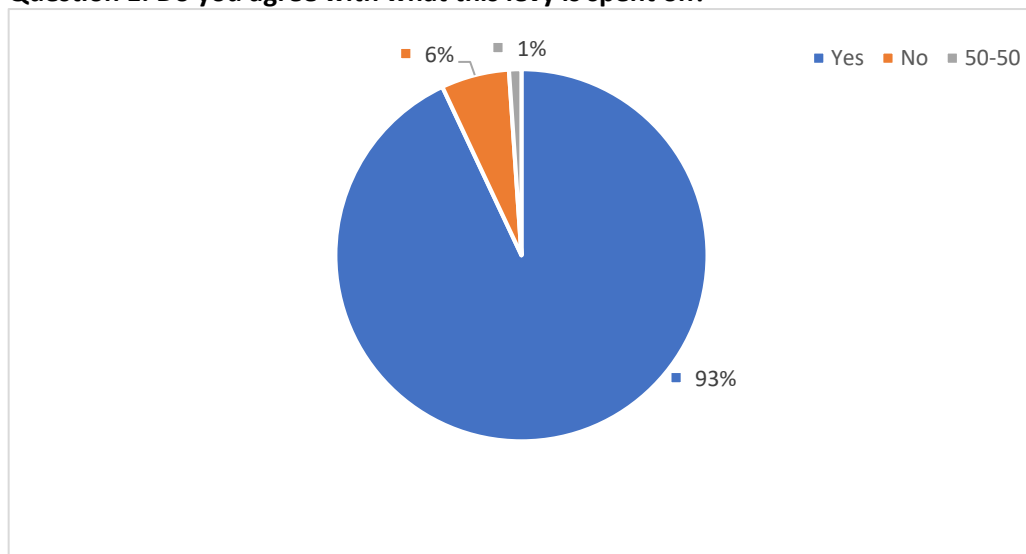
- Counselling services (29 students)
- Financial support (28 students)
- Advocacy services (15 students)
- Employment and careers (14 students)
- Childcare services (8 students)

, When asked how SSL had benefitted/would benefit them, the main reasons stated by students were:

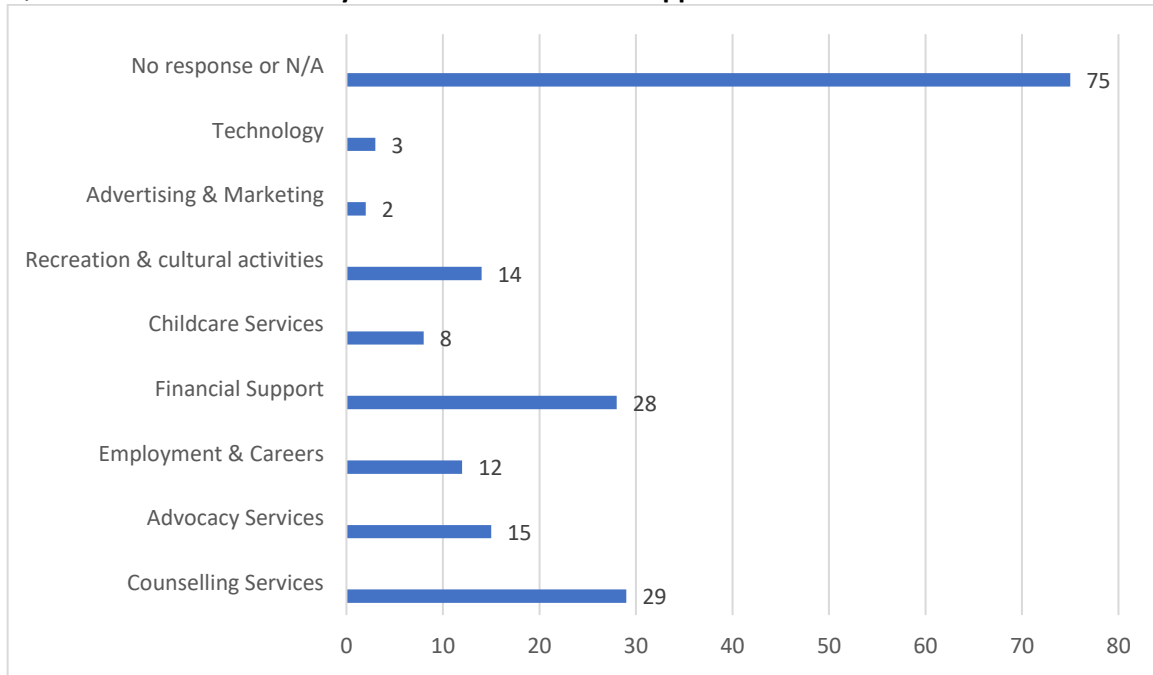
- Ensure a supportive and stress-free environment for students (44 students)
- Meet student specific needs (16 students)
- Benefit students facing financial hardships (11 students)
- Increases student interaction (10 students)
- Improves employability (7 students)

The compiled results are below:

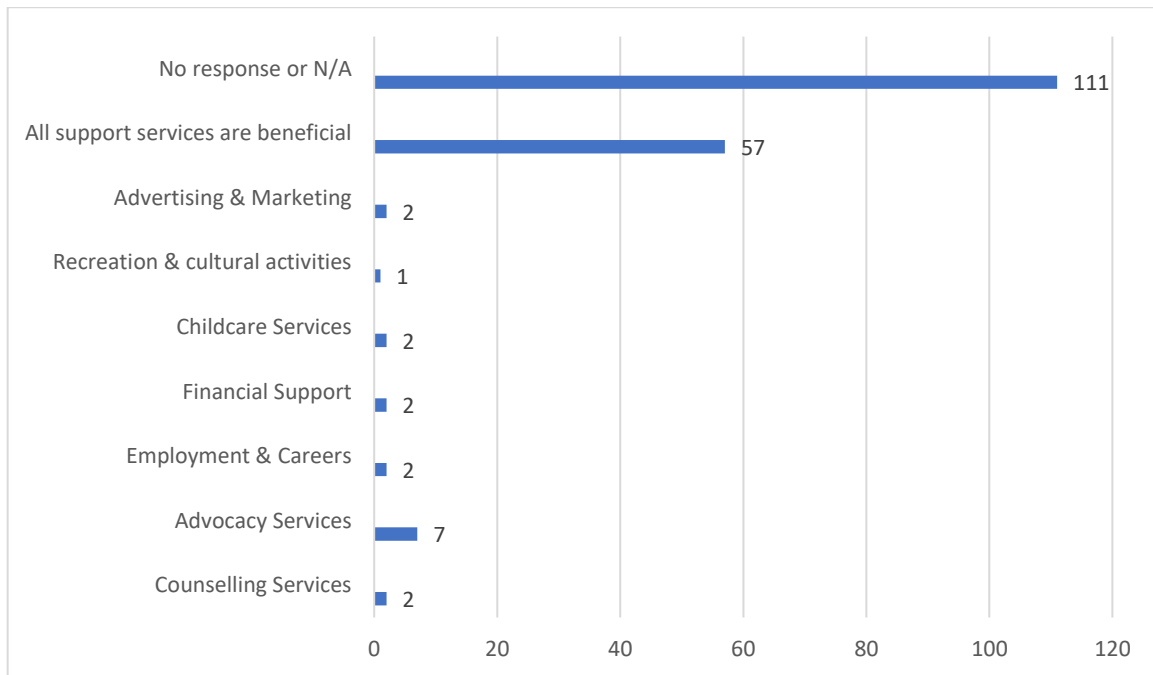
#### Question 1. Do you agree with what this levy is spent on?



### Question 2. What areas do you think deserve more support?



### Question 3. What areas do you think deserve less support?



**Question 4. Comments on how this could or has benefited your campus more specifically?**

