

UCOL is committed to ensuring the safety and wellbeing of all students. If you are under 18 years of age when you begin your studies, additional care and support requirements apply until you turn 18. These requirements are in place to meet the standards set out in the [Education \(Pastoral Care of Tertiary and International Learners\) Code of Practice 2021](#), which UCOL fully adheres to.

Required Signatures

Your parents or legal guardians must sign all agreements with UCOL, including:

- International Application Form
- Offer of Place
- [Withdrawal Form](#)
- [International Students Designated Caregiver Agreement](#)
- [Indemnity Document for Students Living with a Designated Caregiver](#)

Contact Details

UCOL requires current contact details for your parents or legal guardians. If these details change at any time, you must notify UCOL immediately.

Accommodation

While studying at UCOL, you must live with a relative or close family friend.

If you plan to do so, you must provide signed copies of:

- [International Students Designated Caregiver Agreement](#)
- [Indemnity Document for Students Living with a Designated Caregiver form](#)

In accordance with the Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021:

- A UCOL representative will visit the home to ensure the environment is safe
- Police vetting will be carried out for all adults (18+) living in the household
- If approved, UCOL will maintain regular contact with the designated caregiver

Orientation for Parents

Parents and legal guardians are welcome to attend UCOL orientation. If attendance is not possible, UCOL can provide access to orientation information upon request.

Parental Feedback

All international students under 18 will meet regularly with UCOL support staff to monitor wellbeing and academic progress. Reports from these meetings will be sent to your parents or legal guardians.

End of Programme

If you are still under 18 at the end of your programme, your parents or legal guardians must provide written confirmation detailing the handover of care while you remain in New Zealand.